COURSE SPECIFICATION

TQF.3

Name of Institution	Mahidol University
Campus/Faculty/Department	ASEAN Institute for Health Development

Section 1 General Information

1. Course Code and Title

สอสม ๖๔๐ การจัดซื้อเชิงกลยุทธ์เพื่อหลักประกันสุขภาพถ้วนหน้า ADPM 640 Strategic Purchasing for Universal Health Coverage

2. Number of Credits

2 (1-2-3) Credits (lecture – laboratory – self-study)

3. Curriculum and Course Type

Program of Study	Master of Prin	nary Health Car	e Management
Course Type	Core	Required	☑ Electives

4. Faculty Member in Charge of this Course and Advisor of Internship

4.1 Faculty Member in Charge of this Course

Name Asst. Prof. Dr. Samrit Srithamrongsawat

Contact Faculty of Medicine Ramathibodi

phone number e-mail:

4.2 Lecturers

Asst. Prof. Dr. Samrit Srithamrongsawat

Asst. Prof. Dr. Vijj Kaseamsap

Dr. Phusit Prakongsai

Dr. Thaworn Sakunphanit

5. Semester/The training experience required in the curriculum

Semester 1/2023

- 6. Pre-requisite None
- 7. Co-requisite None
- 8. Venue of Study

ASEAN Institute for Health Development, Mahidol University

9. Date of Latest Revision 25 May 2023

Section 2 Goals and Objectives

1. Course Goals

This course aims to provide knowledge and abilities as follows:

1) Students will be able to explain the principles, components, and objectives of strategic purchasing for universal health coverage, especially in contexts with limited resources. They will also be able to analyze strategic purchasing plans and evaluate global health issues.

2) Students will be able to describe the challenges and regulations associated with governance arrangements for strategic purchasing.

3) Students will be able to identify information systems for problemsolving and monitoring, and respond collaboratively and independently to strategic purchasing in universal health coverage.

4) Students will be able to explain the relationships between strategic purchasing, benefit packages, various purchasing processes, and the associated challenges and solutions for universal health coverage.

5) Students will be honest, and responsible, and behave according to high moral and ethical standards, with an understanding of the importance of community participation.

2. Objectives of Course Development/Revision Field Experience Course

The revision aims to meet the needs of purchasing, health financing, and limited resource management for universal health coverage. Additionally, it aims to promote the utilization of information technology to reflect the updated trend in conducting research.

Section 3 Course Management

1. Course Description

การจัดซื้อเชิงกลยุทธ์ของการบริการสุขภาพ การปฏิรูปภาคส่วนสุขภาพและการจัดซื้อเชิงกลยุทธ มุมมองด้านธรรมาภิบาลในการจัดซื้อเชิงกลยุทธ์ บริการต่าง ๆ เพื่อการจัดซื้อและแบ่งปันต้นทุน การ จัดการการส่งต่อที่เหมาะสม การต่อรองและการทำสัญญาเพื่อการจัดซื้อการดูแลสุขภาพและการ จัดการผู้ให้บริการ การจ่ายเพื่อการดูแลสุขภาพและการบริการทางสังคม การจ่ายการนำเข้าต้นทุน เพื่อการดูแลสุขภาพแรงงาน เงินทุน ด้านเวชภัณฑ์ ความรู้และการวิจัย การวัดประสิทธิภาพในการ จัดซื้อบริการสุขภาพ การจ่ายตามมูลค่าการดูแลสุขภาพและมูลค่าการจ่าย การเพิ่มราคาการดูแล สุขภาพอย่างรวดเร็วและมาตรการการดึงราคา ระบบสารสนเทศเพื่อการจัดซื้อที่มีประสิทธิภาพเพื่อ การดูแลสุขภาพที่มีประสิทธิภาพเพื่อสัมฤทธิ์ผลในความเสมอภาค ประสิทธิภาพ คุณภาพ และความ

TQF.3

รับผิดชอบต่อสังคม การทบทวนการใช้ประโยชน์และการตรวจสอบทางคลินิก กรณีศึกษาสำหรับการ จัดซื้อเชิงกลยุทธ์ของประเทศ

Strategic purchasing of health services; overview of strategic purchasing; governance structure of health system and health insurance schemes; reforming health care system toward UHC; for whom to purchase (understanding beneficiaries); benefit package and access condition (what to purchase); from whom to buy; how to pay providers and at what price; measuring the efficiency in purchasing health services; value-based health care and value-based payment; the rapid health care cost escalation and cost containment measures;; the utilization review and clinical audit; country case study for strategic purchasing

2. Credit Hours per Semester

Lecture	1	Hour
Laboratory/Field Trip/Internship	2	Hour
Laboratory	0	Hour
Self Study	3	Hour

3. Number of hours that lecturers provide counseling and guidance to individual student

Every Wednedday14.00-16.00 at Building 1, 2nd floor ASEAN Institute for Health Development; Office hours (at least 2 hours/week)

Section 4 Development of Students' Learning Outcome

1. A brief summary of the knowledge or skills expected to develop in students; the course-level expected learning outcomes (CLOs) On completion of the course, students will be able to:

CLO1: Students will be able to explain the principles, components, and objectives of strategic purchasing for universal health coverage, especially in contexts with limited resources. They will also be able to analyze strategic purchasing plans and evaluate global health issues.

CLO2: Students will be able to describe the challenges and regulations associated with governance arrangements for strategic purchasing.

CLO3: Students will be able to identify information systems for problemsolving and monitoring, and respond collaboratively and independently to strategic purchasing in universal health coverage. CLO4: Students will be able to explain the relationships between strategic purchasing, benefit packages, various purchasing processes, and the associated challenges and solutions for universal health coverage.

CLO5: Students will be honest, and responsible, and behave according to high moral and ethical standards, with an understanding of the importance of community participation.

2. How to organize learning experiences to develop the knowledge or skills stated in number 1 and how to measure the learning outcomes

CLOs	Теас	hing and lear	ning	L	earning outcor	nes measurer	nents
	experi	ience manage	ment				
	Lecture	Individual	Group	Test	Assignment	Individual	Group
		Work Work			quality	Reports	Reports
CLO1	х						
CLO2	Х						
CLO3	Х						
CLO4	X						
CLO5	Х						

Section 5 Teaching and Evaluation Plans

1. Teaching Plan

Week	Topic		Hours		Teaching	
or		Lecture	Laboratory	Self	and	Lecturers
No.				Study	Learning	Lecturers
					Activities	
1	Overview of the course	1	2	3	Lecture,	Dr. Samrit
	- Strategic purchasing				Discussion	Srithamrongsawat
	of health services					
2	Reforming health	1	2	3	Lecture,	Dr. Samrit
	system toward UHC				Discussion	Srithamrongsawat
3	What to purchase	1	2	3	Lecture,	Dr. Phusit
	 moving toward 				Discussion	Prakongsai
	UHC					
	 Principles of 					
	health benefit					
	package					

	 Process and platform for adopting new 					
	health benefits					
4	From whom to	1	2	3	Lecture,	Dr. Thaworn
	purchase				Discussion	Sakunphanit
	Contracting:					
	Principle-Agent					
	Relationship,					
	Define contract,					
	Making					
	contract,					
	Manage					
	contract					
	 Monitoring 					
	performance					
	(quality,					
	utilization,					
	outcomes)					
5	- Paying providers (I)	1	2	3	Lecture,	Dr. Vijj
	 Different 				Discussion,	Kaseamsap
	payment				Case study	
	methods:					
	 Strengths and 					
	weaknesses of					
	each payment					
	method					
	 Application of 					
	mixture of					
	payment					
	methods					
6	- Paying provider (II)	1	2	3	Lecture,	Dr. Vijj
	Students present				Discussion	Kaseamsap
	papers on payment					
	methods					
7	- Country presentation:	1	2	3	Presentation,	All instructors
	strategic purchasing				Discussion	

	functions in students'					
	country					
8	- Governance of	1	2	3	Lecture,	Dr. Samrit
	strategic purchasing				Discussion	Srithamrongsawat
	 concept and 					
	appraoches					
	• arrangements					
	of individual					
	purchaser, and					
	for strategic					
	purchasing in					
	case of					
	multiple					
	purchaser					
	 An analytical 					
	framework for					
	strategic					
	purchasing					
9	Rapid cost escalation	1	2	3	Lecture,	Dr. Vijj
	and cost containment				Discussion	Kaseamsap
	 Rapid health 					
	care cost					
	escalation					
	• Cost drivers in					
	health care					
	• Cost					
	containment					
	measures					
10	Value-based health	1	2	3	Lecture,	Dr. Samrit
	care and value-based				Discussion	Srithamrongsawat
	payment					
	Concept and					
	principles					
	 Value in health 					
	care					
	 Integrated 					
	People-					

	centered health					
	services					
	• Payment					
	methods to					
	support value-					
	based care					
11	Visiting National Health	1	2	3	Site visit,	All instructors
	Security Office				Discussion	
	 Membership 					
	management					
	(1330)					
	• Claim					
	management					
	(UCEP),					
	 Claim audit 					
12	- Utilization review and	1	2	3	Lecture,	
	clinical audit				Discussion,	Dr. Thaworn
	 Principal-agent 				Case study	Sakunphanit
	theory					
	 Contract and 					
	right to audit,					
	 Utilization 					
	management.					
	 Quality 					
	assurance					
13	Beneficiary	1	2	3	Lecture,	Dr. Thaworn
	management,				Discussion	Sakunphanit
	protecting and					
	enabling access to					
	needed care					
	 Membership 					
	management					
	(1330)					
	• Health literacy,					
	communication,					
	coordination,					

	complaints management Benefit administration- claim management					
14	Measuring efficienct, equity, accessibility, coverage, quality of services	1	2	3	Lecture, Discussion	Dr. Phusit Prakongsai
15	- Country presentation: applying strategic purchasing progress tracking framework to assess situations and gaps in your country	1	2	3	Presentation, Discussion	All instructors

2. Evaluation Plan

No.	Learning Outcomes	Evaluation	Week of	Evaluation
		Method	Evaluation	Allotment
1.	CLO1: Students will be able to explain the	Presentation		20%
	principles, components, and objectives of	Examination		15%
	strategic purchasing for universal health			
	coverage, especially in contexts with limited			
	resources. They will also be able to analyze			
	strategic purchasing plans and evaluate global			
	health issues.			
2.	CLO2: Students will be able to describe the	Quiz		10%
	challenges and regulations associated with	Discussion		5%
	governance arrangements for strategic	and		
	purchasing.	participation		
3.	CLO3: Students will be able to identify	Quiz		10%
	information systems for problem-solving and	Discussion		5%
	monitoring, and respond collaboratively and	and		
	independently to strategic purchasing in	participation		
	universal health coverage.			

No.	Learning Outcomes	Evaluation	Week of	Evaluation
		Method	Evaluation	Allotment
4.	CLO4: Students will be able to explain the			
	relationships between strategic purchasing,			
	benefit packages, various purchasing processes, and the associated challenges and solutions for universal health coverage.	Discussion and participation		5%
		Examination		15%
	CLO5: Students will be honest, and responsible, and behave according to high moral and ethical standards, with an understanding of the importance of community participation.	Presentation		10%
		Discussion and participation		5%

3. Measurement and evaluation of student achievement

Section 6 Teaching Materials and Resources

1. Textbooks and Main Documents

- S. Prakash Sethi, Group Purchasing Organizations: An Undisclosed Scandal in the U.S. Healthcare Industry, ISBN-10: 0230607675, ISBN-13: 978-0230607675, Publisher: Palgrave Macmillan; 2009 edition, June 16, 2009.
- Lee H., Periman Christopher J. O' Conner, Healthcare Supply Chain: At the Intersection of Cost, Quality, and Outcomes, amazon.com, ISBN-10: 0996226745, ISBN-13: 978-0996226745, GNYHA Ventures publisher, 2015

Inke Mathauer, Elina Dale, Matthew Jowett, Joe Kutzin, WHO, Perchasing Health Services for Universal Health Coverage: How to make it more strategic?, 2019

2. Documents and Important Information

Cashin C, Gatome-Munyua A. The Strategic Health Purchasing Progress Tracking Framework: A Practical Approach to Describing, Assessing, and Improving Strategic Purchasing for Universal Health Coverage. Health Systems & Reform. 2022; 8(2): e2051794.

https://www.tandfonline.com/doi/full/10.1080/23288604.2022.2051794

- Cashin, Cheryl, Sharon Nakhimovsky, Kelley Laird, Tihomir Strizrep, Altea Cico, Sharmini Radakrishnan, Ali Lauer, Catherine Connor, Sheila O'Dougherty, James White, and Katie Hammer. September 2018. *Strategic Health Purchasing Progress: A Framework for Policymakers and Practitioners.* Bethesda, MD: Health Finance & Governance Project, Abt Associates Inc. <u>https://pdf.usaid.gov/pdf_docs/PA00TBMG.pdf</u>
- Figueras J, Robinson R, Jakubowski E. (eds.) Purchasing to improve health systems performance. Berkshire: Open University Press; 2005.
- Governance for strategic purchasing: an analytical framework to guide a country assessment. Geneva: World Health Organization; 2019 (Health Financing Guidance, No. 6). Licence: CC BY-NCSA 3.0 IGO .https://apps.who.int/iris/rest/bitstreams/1263903/retrieve
- https://eurohealthobservatory.who.int/publications/m/purchasing-to-improvehealth-systems-performance
- Klasa K, Greer SL, van Ginneken E. Strategic Purchasing in Practice: Comparing Ten European Countries. Health Policy. 2018 May;122 (5): 457 - 472. doi: 10.1016/j.healthpol.2018.01.014. Epub 2018 Feb 5. PMID: 29502893.
- Kongstvedt, P. R. (2019). *Health insurance and managed care: what they are and how they work*: Jones & Bartlett Learning. (Chapter 3, 5 and 6)
- Langenbrunner, John C. [editor]; Preker, Alexander S. [eds]. *Spending wisely : buying health services for the poor (English).* Washington, D.C. : World Bank Group, 2005.

http://documents.worldbank.org/curated/en/845591468137396770/Spend ing-wisely-buying-health-services-for-the-poor

Mathauer I, Dale E, Jowett M, Kutzin J. Purchasing of health services for universal health coverage: How to make it more strategic? Policy Brief, Department of Health Systems Governance and Financing, Geneva: World Health Organization; 2019 (WHO/UHC/HGF/PolicyBrief/19.6). Licence: CC BY-NC- SA 3.0 IGO. <u>WHO-UCH-HGF-PolicyBrief-19.6-eng.pdf</u>

- Mathauer I, Dale E, Meessen B. Strategic purchasing for Universal Health Coverage: key policy issues and questions. A summary from expert and practitioners' discussions Geneva: World Health Organization; 2017. Licence: CC BY-NC-SA 3.0 IGO. <u>9789241513319-eng.pdf (who.int)</u>
- Preker, Alexander S.; Liu, Xingzhu,; Velenyi, Edit V.; Baris, Enis. (eds) Public Ends, Private Means : Strategic Purchasing of Health Services. © Washington, DC: World Bank, 2007

https://openknowledge.worldbank.org/handle/10986/6683

- Reimagining governance for strategic purchasing: evidence from 10 countries in eastern Europe and central Asia. Copenhagen: WHO Regional Office for Europe; 2023. License:CC BY-NC-SA 3.0 IGO
- .https://www.who.int/europe/publications/i/item/9789289060127 Tracking Universal Health Coverage: 2021 global monitoring report. Geneva: World Health Organization and International Bank for Reconstruction and Development / The World Bank; 2021. <u>Licence: CC BY-NC-SA 3.0 IGO.</u> <u>https://www.who.int/data/monitoring-universal-health-coverage</u>

Section 7 Evaluation and Improvement of Course Management

- 1. Evaluation Strategies for Course Effectiveness by Students
 - 1.1 Evaluation of students by peer students to be done by the Faculty of Graduate Studies (Education Services Section)
 - 1.2 Student evaluation to be done by Course Directors at the end of the course
 - Course content
 - Course management
 - Suggestions
 - Overall opinion
- 2. Teaching Evaluation Strategies
 - Observation of student behaviors, attitudes, and academic contents during activities of class participation
 - Students' self-assessments and analysis
 - Peer assessments and feedback
 - Question and answer
 - Volunteering in class organization and designing in summarization of class activities
- 3. Teaching Improvement

Presentation of course development, techniques used in teaching, and improvement with the participation of program management committee members of AIHD at program management committee meetings.

4. Verification of Students Achievements in the Course

- Analysis of students' learning outcomes using scores from class attendance, individual report activity and presentation
- Observing changes in perception and attitude of individual students and development i.e. personality, presentation, participation in working group, participatory action
- 5. Course Revision and Improvement Plan
 - Meeting with all lecturers teaching the course to discuss and review the course before the semester starts and before each period of teaching
 - Teaching materials sharing among lecturers for mutual learning, understanding, and development
 - Meeting with all lecturers teaching the course to discuss and review after the course closed to consider requests, feedback, and suggestions of students and make minor improvements to the course syllabus and materials before the next academic year.

Appendix

Relations between the course and the program

Table 1 Curriculum Mapping

• Major responsibility

O Minor responsibility

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Subjects		Morality and Ethics		Knowledge		Intellectual skills		Interpersonal relationship and Responsibility		Mathematical Analytical thinking			
	1	2	3	1	2	3	1	2	1	2	1	2	3
ADPM 640 / ADPM 640													
Strategic													
Purchasing for		\bigcirc											
Universal Health													
Coverage													
/ 2 (1-2-3)													

* Expected Learning Outcome (TQF.2)

Expected Outcome (TQF.2)

1. Morality and Ethics

1.1 Exhibits discipline, honesty, and punctuality

1.2 Behave according to morals and ethics of academic and professional

practice

1.3 Avoid academic plagiarism

2. Knowledge

2.1 Explain the theoretical and practical knowledge associated with primary health care management

2.2 Explain the interconnection of various fields of knowledge in primary health care management

3. Intellectual skills

3.1 Perform the manners of continuously seeking knowledge

3.2 Design the research to solve the problem identified in the primary health care management system

3.3 Defend in significant ways with questions or points of view or controversies in related fields.

4. Interpersonal Skill and Responsibility

4.1 Perform interpersonal communication skills to establish and enhance personal and work-based relationships.

4.2 Perform the role of a leader and working team member appropriately

5. Numeral Analysis Skills, Communication, and Use of Information Technology

5.1 Demonstrate the statistical analysis and its interpretation

5.2 Communicate clearly and effectively to an array of audiences for a range of purposes.

5.3 Use information technology effectively to support the study, research, and efforts to accomplish a specific purpose

	PLOs							
	PLO1	PLO2	PLO3	PLO4	PLO5	PLO6	PLO7	PLO8
ADPM 640 Strategic								
Purchasing for	R	R	Р	R	I	R	I	Р
Universal Health								
Coverage 2 (1-2-3)								

Table 2 Relations between the course and the PLOs

Program Learning Outcomes (TQF.2)

PLO1 Exhibit responsibility, discipline, and honesty according to organizational rules, academic and professional ethics, and morality.

PLO2 Explain the interconnection of multidisciplinary knowledge associated with primary health care management.

PLO3 Design research in primary health care management based on systematic process.

PLO4 Defend in significant ways with questions or points of view or controversies about the area of the primary health care system.

PLO5 Interact professionally when working as a team as both leader and member for solving and managing work assigned.

PLO6 Perform statistical data analysis as they support evaluating, planning, and managing the primary health care system.

PLO7 Communicate clearly and effectively to an array of audiences for a range of purposes.

PLO8 Use information technology effectively to support the study, research, and their efforts to accomplish a specific purpose.

CLOs	PLOs							
	PLO1	PLO2	PLO3	PLO4	PLO5	PLO6	PLO7	PLO8
CLO1: Students will								
be able to explain								
the principles,								
components, and								
objectives of strategic								
purchasing for								

Table 3 Relations between CLOs and PLOs

r		1	1	1	1	
universal health						
coverage, especially						
in contexts with						
limited resources.						
They will also be						
able to analyze						
strategic purchasing						
plans and evaluate						
global health issues.						
CLO2: Students will						
be able to describe						
the challenges and						
regulations associated						
with governance						
arrangements for						
strategic purchasing.						
CLO3: Students will						
be able to identify						
information systems						
for problem-solving						
and monitoring, and						
respond						
collaboratively and						
independently to						
strategic purchasing in						
universal health						
coverage.						
CLO4: Students will						
be able to explain the						
relationships between						
strategic purchasing,						
benefit packages,						
various purchasing						
processes, and the						
associated challenges						
and solutions for						

universal health				
coverage.				
CLO5: Students will				
be honest, and				
responsible, and				
behave according to				
high moral and				
ethical standards,				
with an				
understanding of the				
importance of				
community				
participation.				